



Care and cleaning instruction
Web Code 400 Broadloom

OBJECT CARPET

Prevention

Cleaning walk-through areas: Soiling a carpet floor must be prevented right from the start by creating sufficiently large clean walk-through areas at the entrance and in problem areas (transition areas from hard surfaces to textile coverings/from production environments to administrative areas, etc.). You will achieve the best results by placing different mats, coarse and fine. It is absolutely essential to clean these mats every day otherwise, these dirt prevention mats may become a source of dirt themselves. This "ink pad" effect can also arise from improper use of wax-containing products in the daily care of hard floors.

Furniture glides

Please ensure that furniture is being equipped with metal glides. Plastic glides cannot be recommended due to abrasion.

Castors for swivel chairs

Hard chair castors for textile flooring, soft chair castors for non-textile floor coverings. The use of inappropriate castors may result in destruction of the floor covering. Please note that the supplier has no influence on this fact.

Dusting of textile coverings

For daily care, the use of a vacuum cleaner with an electric powered brush is recommended (e.g. SEBO, XP Professional). Due to general wear e.g. of shoe soles, material remains can stick on the pile surface which can be easily removed using a hand brush.

Stain Removal (Detachur)

Any kind of stains, can be removed with the detergent from the house of JAMES and RZ Chemie.

Intermediate and/ or Surface Cleaning

Surface cleaning encompasses the cleaning of the upper layer of the entire pile surface. However, it is no substitute for the intensive cleaning routine which is only postponed. Always carry out a cleaning test irrespective of the cleaning method to be used.

The following methods are advisable:

Pad cleaning

At first, apply a detergent with a pressure sprayer onto the carpet.

Then remove the bound dirt from the surface by a rotating single-disc machine with the yarn pad underneath. The dirt will be captured on the pad (please note that micro-fibre pads, occasionally used by untrained personnel, can damage the pile). Then clean the carpet with an upright vacuum cleaner. Drying time: approximately 1 to 2 hours (depending on the type of covering).

Basic and/ or intensive cleaning

Under RAL 991/A3 an intensive cleaning routine encompasses the cleaning of the textile covering throughout the whole pile. The cleaning plan depends on the building type. Anyway, it must be carried out by a professional cleaning firm at least once a year.

Always carry out a cleaning test irrespective of the cleaning method to be used. Depending on the amount of dirt, it may be necessary to combine different cleaning methods. Floor quality, floor surface construction, laying method and allocated drying time are all important criteria for the choice of cleaning method. Please contact our cleaning partner stated at the end of this Cleaning and Care Guide.

Spray extraction

Remove the loose dirt with a counter-rotating brush roller machine.

Upon completion of the pre-treatment (Vordetachur), sprinkle a low-surfactant detergent onto the carpet. Rinse the loose dirt from the textile covering with the aid of a spray extraction machine by applying pressure and sufficient water quantity. Important! Do not fill any detergents into the spray extraction machine!

- Rinse several times with clear water
- Minimum drying time is 24 hours
- Do not use this method on water-sensitive floors!
- Do not use this method on loose carpets!

Combined procedure

Remove the loose dirt with a counter-rotating brush roller machine. As soon as you are ready with pre-treatment (Vordetachur), rub a cleaning liquid into the carpet with the aid of a three-disk, single-disk or roller machine (use a low-surfactant detergent).

After a short exposure time, scavenge the loose dirt from the surface by means of a spray extraction machine with enough water and remove it with a vacuum cleaner in one continuous process.

Important Advice! – Use crystalline drying carpet shampoo and/or low-surfactant detergents for pre-shampooing.

- Do not re-fill spray extraction machine with detergent!
- Rinse several times with clear water
- Drying rarely takes less than 24 hours
- Do not use this method on water-sensitive floors!
- Do not use this method on loosely laid carpets!

Cleansing products

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Cleansing partner

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