



Care and cleaning instruction
Pure Silk 2500 Broadloom

OBJECT CARPET

Prevention

Cleaning walk-through areas: Soiling a carpet floor must be prevented right from the start by creating sufficiently large clean walk-through areas at the entrance and in problem areas (transition areas from hard surfaces to textile coverings/from production environments to administrative areas, etc.). You will achieve the best results by placing different mats, coarse and fine. It is absolutely essential to clean these mats every day otherwise, these dirt prevention mats may become a source of dirt themselves. This "ink pad" effect can also arise from improper use of wax-containing products in the daily care of hard floors.

Dusting of textile coverings

Regular dust removal is without doubt the most important part of an optimal carpet care programme. Dust removal loosens pigment dirt from the surface and from natural gaps in the fabric. We recommend cleaning the carpet with a vacuum cleaner equipped with a smooth nozzle. The entire floor carpet should be cleaned once or twice a week with a powerful soft brush cleaner to gather up the pile filaments which come off in the beginning – while making sure the brush is adjusted at the right height and checking the brush hardness as well as a systematic and thorough cleaning method. The basic requirement for a functioning upright vacuum cleaner is a regular maintenance, especially of brushes, filters (preferably, Micro-filters) and dust bags.

Stain Removal (Detachur)

The earlier the stain treatment the higher the chances to remove it!

Detachur comprises locally limited treatment of stains and other contamination. According to RAL 991/A3, this treatment step belongs to the everyday general routine cleaning.

If the stains get are immediately treated with detergents agents suitable for silk or wool, they can be easily and completely removed in most of the cases. An exception to this rule are stains with bleaching or colouring effect which cannot be completely eliminated without affecting the surface. Small and slight spots and stains can usually be removed with lukewarm water and an absorbent cloth made of white cotton. It is even better to use off-cuts from the laid carpet. Do not rub the stain. Clean gently whilst moving from outside to inside, applying pressure. You can also use a microfibre glove as a mechanical aid.

Intermediate and/ or Surface Cleaning

Surface cleaning encompasses the cleaning of the upper layer of the entire pile surface. However, it is no substitute for the intensive cleaning routine which is only postponed. Always carry out a cleaning test irrespective of the cleaning method to be used.

The following methods are advisable:

Pad cleaning

At first, apply a detergent with a pressure sprayer onto the carpet.

Then remove the bound dirt from the surface by a rotating single-disc machine with the yarn pad underneath. The dirt will be captured on the pad (please note that micro-fibre pads, occasionally used by untrained personnel, can damage the pile). Then clean the carpet with an upright vacuum cleaner. Drying time: approximately 1 to 2 hours (depending on the type of covering).

Basic and/ or intensive cleaning

Under RAL 991/A3 an intensive cleaning routine encompasses the cleaning of the textile covering throughout the whole pile. The cleaning plan depends on the building type. Anyway, it must be carried out by a professional cleaning firm at least once a year.

Always carry out a cleaning test irrespective of the cleaning method to be used. Depending on the amount of dirt, it may be necessary to combine different cleaning methods. Floor quality, floor surface construction, laying method and allocated drying time are all important criteria for the choice of cleaning method. Please contact our cleaning partner stated at the end of this Cleaning and Care Guide.

Spray extraction

Remove the loose dirt with a counter-rotating brush roller machine.

Upon completion of the pre-treatment (Vordetachur), sprinkle a low-surfactant detergent onto the carpet. Rinse the loose dirt from the textile covering with the aid of a spray extraction machine by applying pressure and sufficient water quantity. Important! Do not fill any detergents into the spray extraction machine!

- Rinse several times with clear water
- Minimum drying time is 24 hours
- Do not use this method on water-sensitive floors!
- Do not use this method on loose carpets!

It is of utmost importance that the water is removed evenly in the direction of the nap of your wall-to-wall carpet. Care and cleaning products for use on silk and wool are available at i.e. RZ-Chemie, Dr. Schutz and Jeikner.

Cleansing products

RZ- Systeme Uzin Utz AG Tel.: +49 (0) 73 1/ 4097-0 www.rz-systeme.de de@uzin-utz.com	Jeikner KG Tel.: +49 (0) 2732/ 5533-0 www.jeikner.de info@jeikner.de	James B.V. Tel.: +31 773278000 www.james.eu/de/produkte info@james.eu
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Cleansing partner

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